

In dispute with your school or the Education Authority over special educational needs (SEN)?

TRY DARS — A FREE AND INDEPENDENT SERVICE



Do you feel that your school, college or the Education Authority don't support your needs?

Have you been refused extra help with your Special Education Needs?

Do you have a Statement that is not working, or have you been refused a Statement?

Sometimes **you need another person** to help you sort it out.

STEP 1 ASK FOR HELP

Talk to your **parents, school, college** or the **Education Authority**.

DARS (Dispute Avoidance and Resolution Service) arranges **independent DARS meetings** to help all parties find a **solution**.

STEP 2

TRY DARS

A DARS meeting involves all the **key people** so everyone has a chance to **listen** to each other in a **safe place** and work out a **solution**.

YOU'VE GOT NOTHING TO LOSE — GIVE IT A GO!

CALL (028) 9072 6060 **EMAIL** DARS@globalmediation.co.uk

VISIT www.globalmediation.co.uk

STEP 3 CALL US ON (028) 9072 6060

We will speak to you **in complete confidence**. Nothing you say will be shared with anyone without your permission.

We will:

- advise if a DARS meeting is right for you
- arrange an initial meeting
- tell you where to go and what to bring



A facilitator is someone who helps people reach an agreement. They don't take sides and they make sure everyone gets their point of view heard.



STEP 4 DARS MEETING

At the DARS meeting, the facilitator will help everyone to look at **different ways to sort things out** and **help make a plan for you**.

The facilitator will make sure everyone **stays calm** and **listens** to each other.



The service is FREE!
You can also bring a friend or supporter if you like.

Global Mediation
REPLACING CONFLICT WITH HARMONY